



Dear valued partner,

As we continue to develop our health product offering, a transition to a new internal platform has resulted in some changes for Blue Cross Health:

Dual Commission

The payment of the commission for all policies sold before April 3, 2023, will be made by Medavie Blue Cross. For all applications received on or after April 3, 2023, commission will be processed and paid by Ontario Blue Cross.

Policy Numbers

The format of the policy numbers will change as of April 3, 2023.

Plan	Old format	New format
Complete Health and Assured Access	19096XXX	34100XXX
Guaranteed Acceptance	19099XXX	35101XXX

Connected Care

Policies sold in Ontario after April 3, 2023, will no longer include Connected Care Services. No other services are impacted.

Please contact Info-Partners if you have any questions:

- Info-Partners Health: [1-800-361-2538](tel:1-800-361-2538) press 9, then 2, then 1
- Commissions & Contracting: [1-800-361-2538](tel:1-800-361-2538) press 9, then 2, then 3

Thank you for your continued support.

The Ontario Blue Cross team

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