



IMPORTANT NOTICE TO ALL OUR PARTNERS

Dear valued partner,

The situation surrounding the COVID-19 pandemic is changing very quickly. We are closely monitoring all developments to adjust effectively and offer solutions adapted to this context.

Continuity of our operations

Insurance is an essential service. We are committed to the continuity of our operations and we remain available to support you. However, we have had to modify certain processes as a result of the pandemic. Please consult our [FAQ](#) for more information.

Rest assured that we are ready and fully equipped to face this unprecedented situation. Our business continuity plan is updated regularly to ensure our services are maintained and to protect the safety of our employees. We are sure that the strength of our brand will help support our organization's sustainability after this crisis.

Resources to support you

To provide you with the support you need, an [FAQ](#) is available on our [Advisor resources](#) website. Please read it for answers to the most common questions related to the COVID-19 pandemic and insurance plans.

During this difficult time, we reiterate our commitment to protect the health and safety of our clients, our partners and our employees. More than ever before, we remain present and attentive to your needs to support you in these trying times.

A handwritten signature in black ink that reads "Sylvain Charbonneau".

Sylvain Charbonneau
President and CEO

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